



October 10, 2024

IMPORTANT SUBJECT: Mercy Co-worker Health Benefit Plan Changes for 2025

Dear Contracted MMBH Provider/Facility,

Effective January 1, 2025, the Mercy employee benefit plan will transition away from Anthem, our current benefit administrator, to United Healthcare (UMR) Optum as our plan administrator for medical and behavioral health services.

As a current Tier 1 provider/facility for the Mercy Employee Plan, we would like to continue to include you as a Tier 1 provider. No action is needed on your part **unless you are not currently a contracted Optum provider/facility**. The 2025 Mercy Employee benefit Plan Tier 1 provider reimbursement will be processed at your contracted Optum agreement reimbursement rates.

If you are not a contracted Optum provider/facility and wish to join that network for continued Mercy Employee Benefit Plan Tier 1 reimbursement, behavioral health doctors and therapists should go to www.providerexpress.com or call Optum for behavioral health inquiries at 877-614-0484 to apply.

Please note:

- For providers/facilities in MO/IL, you will remain contracted with MMBH for our non-Mercy Co-worker Health Benefit Plans. Our relationship for those non-Mercy accounts will remain the same as they are today. If you are a current United / Optum contracted provider/facility, then no further action is needed.
- For providers/facilities outside of MO/IL, you will need to be a contracted Optum provider in order to be considered a Tier 1 or Tier 2 provider and be reimbursed at those level of in network benefits.

Should you have questions or concerns, please do not hesitate to contact me at Donna.Schmitz@Mercy.net or 314-729-4475.

Thank you for your attention to this important notification.

Sincerely,

Donna Schmitz

Mercy Managed Behavioral Health (MMBH)